

2020 Accessibility Compliance Report

Instructions

All information you provide is subject to the Freedom of Information and Protection of Privacy Act. Fields marked with an asterisk (*) are mandatory. A. Organization information Organization category * Number of employees range * Reporting year Business or Non-profit 20-49 employees 2020 **Business details** Organization legal name * Number of employees in Ontario * Help 21 North American Lighting Products Inc. Business number (BN9) * H<u>elp</u> 121843569 Check if operating/business name is same as legal name Organization operating/business name Language preference for communications * North American Lighting Products Inc. English Sector that best describes your organization's principal business activity * Help 41 - Wholesale trade Subsector (if possible) Industry group (if possible) Mailing address Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities. Canada O USA International Country * Street address Street address served by route Other Type of address * Unit number Street name Street number * 34 5200 Dixie Rd Street direction Street type City * Province * Mississauga ON (Ontario) Postal code * L4W 1E4 **Business address** (Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.) Check if business address is same as mailing address International Country * Canada USA Type of address * Street address Street address served by route Other Street number * Street name 1 Unit number 5200 Dixie Rd 34 Street type Street direction City * Province * ON (Ontario) Mississauga Postal code L4W 1E4

Use the "Add new organization" button to add additional organizations to which this accessibility report is to be applied (maximum 20).

Note: All organizations must have the same organization category, number of employees range, compliance answers and certifier, and have different business numbers, in order to file under the same form.

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Organization category Business or Non-profit	N	umber of employees rang	e 20-49
Filing organization legal name North American Lighting Products Inc.			
Filing organization business number (BN9) 121843569	- 1 <u></u> - 1		
Fields marked with an asterisk (*) are mandatory.			
B. Understand your accessibility requirements			
Before you begin your report, you can learn about your accessibility requirements Additional accessibility requirements apply if you are: a library board	s at <u>ontario.</u>	ca/accessibility	
 a producer of education material (e.g. textbooks) 			
 an education institution (e.g. school board, college, university or sc 	chool)		
• a municipality			
C. Accessibility compliance report questions			
nstructions			
Please answer each of the following compliance questions. Use the Comments box if you	wish to comn	nent on any response.	
f you need help with a specific question, click the help links which will open in a new brow relevant AODA regulations and the link on the right to view relevant accessibility information		Jse the link on the left to view the	he
Customer Service			
1. Does your organization permit people with disabilities who are accompanied by a guide animal to keep the animal with them while on your premises or using your services, unle excluded by law? *			No
and support persons Comments for	earn more ab	out your requirements for quest	ion 1
question 1			
2. If a person with a disability is accompanied by a support person, does your organization these persons are permitted to enter the premises together and that the person with a deprevented from having access to the support person while on your premises? *		● Yes ○	No
Read O. Reg. 191/11 s. 80,47(4): Use of service animals and support persons Le Comments for question 2	earn more ab	out your requirements for quest	ion 2
3. Does your organization ensure that the required persons receive training on the accessi for customer service? *	ibility standard	ds • Yes •	No
Read O. Reg. 191/11 s. 80.49(1): Training for staff, etc. Comments for question 3	earn more abo	out your requirements for quest	ion 3



2020 Accessibility compliance report

Organization category Business or Non-profit	Number of employees range 20-49
Filing organization legal name North American Lighting Products Inc.	
Filing organization business number (BN9) 121843569	
Fields marked with an asterisk (*) are mandatory.	
B. Understand your accessibility requirements	-
Before you begin your report, you can learn about your accessibility requirements at or	itario.ca/accessibility
Additional accessibility requirements apply if you are: • a library board	
 a producer of education material (e.g. textbooks) 	
• an education institution (e.g. school board, college, university or school)	
• a municipality	
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Instructions	
Please answer each of the following compliance questions. Use the Comments box if you wish to	comment on any response.
If you need help with a specific question, click the help links which will open in a new browser wir relevant AODA regulations and the link on the right to view relevant accessibility information resc	
Customer Service	
1. Does your organization permit people with disabilities who are accompanied by a guide dog or animal to keep the animal with them while on your premises or using your services, unless oth excluded by law? *	
	ore about your requirements for question 1
Comments for question 1	
2. If a person with a disability is accompanied by a support person, does your organization ensur these persons are permitted to enter the premises together and that the person with a disabilit prevented from having access to the support person while on your premises? *	
Read O. Reg. 191/11 s. 80.47(4): Use of service animals and support persons Learn m	ore about your requirements for question 2
Comments for question 2	
3. Does your organization ensure that the required persons receive training on the accessibility st for customer service? *	andards
Read O. Reg. 191/11 s. 80.49(1): Training for staff, etc.	ore about your requirements for question 3
Comments for question 3	



2020 Accessibility Compliance Repor

Organization category Business or Non-profit				Number of employees range 20-4		
Filing organization leg	al name North American Lie	ghting	Products Inc.		The state of the s	
	siness number (BN9) 12184					
Fields marked with an as	sterisk () are mandatory.					
D. Accessibility com	pliance report summary					
Your responses to the que	estions on your accessibility rep	ort indi	cate that your organizatio	n is in compli	ance with AODA standards	
	audited to verify compliance.					
E. Accessibility comp	oliance report certification		*			
Section 15 of the Accessibilithe required information has	ity for Ontarians with Disabilities A been provided and is accurate, si	<i>ct. 2005</i> igned by	requires that accessibility re a person with authority to b	eports include ind the organiz	a statement certifying that all ration(s).	
Note: It is an offence under	the Act to provide false or mislead	ling infor	mation in an accessibility re	port filed unde	r the AODA.	
The certifier may designate will be the main contact.	a primary contact for the Ministry for	or Senio	rs and Accessibility to conta	ict the organiza	ation(s); otherwise the certifier	
Certifier: Someone who car	legally bind the organization(s).					
Primary Contact: The perso	on who will be the main contact for	accessi	bility issues.			
Acknowledgement						
☑ I certify that I have the au	thority to bind all organizations spi	ecified in	Section A of this form,			
I certify that all the require	ed information has been included i	ın this re	port, and,			
I certify that the information	on in this report is accurate.					
Certification date (yyyy-mm-c	ld) 2021-04-07					
Certifier information						
Last name Kaganek		First name Barbara				
Position title Administrator	Business phone number 905-267-3121	Exten	sion Check here if T	TY		
mail okaganek@nalp.com			Alternate phone number	Extension	Fax number	
rimary contact for the c	rganization(s)					
Check if the primary conta	act is same as the certifier					
		First name Barbara				
osition title Administrator	Business phone number 905-267-3121	Extens	ion Check here if T	ГҮ		
mail kaganek@nalp.com			Alternate phone number	Extension	Fax number	
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